

## **TAMILNADU ELECTRICITY REGULATORY COMMISSION**

### **Publication of particulars under Section 4(1)(b) of the Right to Information Act, 2005**

#### **(A) Particulars of Tamil Nadu Electricity Regulatory Commission, its functions and duties**

##### **1. Particulars of the Commission**

The Government of Tamil Nadu constituted the Tamil Nadu Electricity Regulatory Commission (TNERC) vide G.O Ms No 58 Energy (A1) Department dated 17<sup>th</sup> March 1999 in accordance with Section 17(1) of the Electricity Regulatory Commissions Act, 1998 (Central Act 14 of 1998), which has since been repealed by Section 82(1) of the Electricity Act, 2003 (Central Act 36 of 2003). However, the Tamil Nadu Electricity Regulatory Commission established under the said repealed Central Act, 14 of 1998 continues to be the State Electricity Regulatory Commission by virtue of the proviso to sub-section (1) of Section 82 of the Electricity Act, 2003 (Central Act, 36 of 2003). The Commission is empowered to make Regulations for the conduct of its proceedings and discharge of its functions. As per section 95 of Electricity Act, 2003, all proceedings before the Commission are deemed to be judicial proceedings within the meaning of Sections 193 and 228 of the Indian Penal Code (Act 45 of 1860). The same provision declares that the Commission is deemed to be a Civil Court for the purposes of Section 345 and 346 of the Code of Criminal Procedure 1973 (Act 2 of 1974). Section 105 of the Electricity Act, 2003 stipulates that the State Commission shall prepare each year an annual report giving a summary of its activities during the previous year and forward it to the State Government. The Annual Report shall be placed before the State Legislature.

As per Section 82(4) of the Electricity Act, 2003, the Commission shall consist of not more than three members, including the Chairperson. Consequent to the demitting of office of the Chairman, TNERC by Thiru. S. Akshaya Kumar on 8.6.2019, the Government of Tamil Nadu in G.O. Ms. No.63, Energy (D1) Department dated 16.8.2019 appointed **Thiru.M. Chandrasekar**, as Chairman of Tamil Nadu Electricity Regulatory Commission. He took charge on the AN of 16.8.2019. He was previously serving in TANGEDCO in various capacities and retired as Director (Generation), TANGEDCO.

The Government of Tamil Nadu vide G.O. Ms. No.44, Energy (D1) Department dated 16.07.2022 appointed **Thiru.K.Venkatesan**, as Member of Tamil Nadu Electricity Regulatory Commission. He took charge on 18.07.2022. He retired from TANGEDCO as Additional Chief Engineer, Chennai Electricity Distribution Circle, South-II and was serving as Director (Engineering) of Tamil Nadu Electricity Regulatory Commission from 02.03.2022 to 16.07.2022 before assuming the charge as Member of the Commission.

The Government of Tamil Nadu vide G.O. Ms. No.5 Energy (D1) Department dated 06.01.2023 appointed **Thiru.B.Mohan**, as Member (Legal) of Tamil Nadu Electricity Regulatory Commission. He took charge on 11.01.2023. He retired as a District Judge before assuming of the charge as Member (Legal) of the Commission.

Consequent to completion of term of Thiru.S.Chinnarajulu as secretary of the Commission on 12.05.2022, the Government of Tamil Nadu vide G.O. (D) No.21 Energy (D1) Department dated 30.05.2022 appointed **Dr.C.Veeramani**, as Secretary of Tamil Nadu Electricity Regulatory Commission. He took charge on 30.05.2022. He was serving as a Chief Engineer (Mechanical), Regulatory Cell in TANGEDCO before assuming the charge as Secretary of the Commission.

The Government of Tamil Nadu vide G.O. (Rt) No. 166 Energy (D1) Department dated 14.06.2022 appointed **Thiru.N.Kannan**, as Electricity Ombudsman of Tamil Nadu Electricity Regulatory Commission. He took charge on 14.06.2022. He was serving as a Chief Engineer (Planning & Resource centre) in TANGEDCO before assuming the charge as Electricity Ombudsman of the Commission.

On completion of the contract period by Thiru.M.Manoharan, as Director (Tariff) on 18.03.2023, the post of Director (Tariff) fallen vacant from 19.03.2023.

**Thiru.A.V.Ragunathan**, Deputy Director (Legal) (Grade-I), TNERC has been promoted as Director (Legal) (Grade-II) vide G.O. (Ms) No.66 Energy (D2) Department dated 26.07.2023. Accordingly, the individual assumed charge on the F.N. of 28.07.2023.

Consequent to the vacancy arised in the post of Director (Engineering) from 17.07.2022, Thiru.J.Prabhakaran, Deputy Director (Engineering-2) was temporarily designated to act as Director (Engineering) in-charge from 21.07.2022. The Government of Tamil Nadu vide G.O.(D)No. 32 Energy (D1) Department dated 21.08.2023 appointed **Thiru.S.John Sundararaj**, as Director(Engineering) of Tamil Nadu Electricity Regulatory Commission. He took charge on the F.N of 30.08.2023. He was serving as a Superintending Engineer(Electrical), in TANGEDCO before assuming the charge as Director(Engineering) of the Commission.

The contact address, telephone numbers, fax, website and email address of TNERC are given below:-

Tamil Nadu Electricity Regulatory Commission  
4<sup>th</sup> Floor, SIDCO Corporate Office Building,  
Thiru-vi-ka Industrial Estate,  
Guindy, Chennai 600 032.  
Phone 044-2953 5806, 044-2953 5816  
Fax No. 044-2953 5893  
Website: [www.tnerc.gov.in](http://www.tnerc.gov.in)  
E-mail : [tnerc@nic.in](mailto:tnerc@nic.in)

## 2. Functions of the Commission

(1) As per Section 86 of the Electricity Act, 2003, the Commission shall discharge the following functions, namely;

- (a) to determine the tariff for generation, supply, transmission and wheeling of electricity, wholesale, bulk or retail, as the case may be, within the State: Provided that where open access has been permitted to a category of consumers under section 42, the Commission shall determine only the wheeling charges and surcharge thereon, if any, for the said category of consumers;
- (b) to regulate electricity purchase and procurement process of distribution licensees including the price at which electricity shall be procured from the generating companies or licensees or from other sources through agreements for purchase of power for distribution and supply within the State;
- (c) to facilitate intra-state transmission and wheeling of electricity;
- (d) to issue licenses to persons seeking to act as transmission licensees, distribution licensees and electricity traders with respect to their operations within the State;
- (e) to promote cogeneration and generation of electricity from renewable sources of energy by providing suitable measures for connectivity with the grid and sale of electricity to any person, and also specify, for purchase of electricity from such sources, a percentage of the total consumption of electricity in the area of a distribution licensee;
- (f) to adjudicate upon the disputes between the licensees, and generating companies and to refer any dispute for arbitration;
- (g) to levy fee for the purposes of this Act;
- (h) to specify State Grid Code consistent with the Grid Code specified under clause (h) of sub-section (1) of section 79;
- (i) to specify or enforce standards with respect to quality, continuity and reliability of service by licensees;
- (j) to fix the trading margin in the intra-State trading of electricity, if considered, necessary; and
- (k) to discharge such other functions as may be assigned to it under this Act.

(2) The Commission shall advise the State Government on all or any of the following matters, namely:-

- (a) promotion of competition, efficiency and economy in activities of the electricity industry;
- (b) promotion of investment in electricity industry;
- (c) reorganization and restructuring of electricity industry in the State

(d) matters concerning generation, transmission, distribution and trading of electricity or any other matter referred to the State Commission by that Government.

(3) The Commission shall ensure transparency while exercising its powers and discharging its functions.

(4) In discharge of its functions the Commission shall be guided by the Act, National Electricity Policy, National Electricity Plan and Tariff Policy.

### **3. Powers of the Commission and Duties of Officers and Employees**

#### **(a) Chairman and Members**

As the Chairman and the Members constitute the Commission, the powers of the Chairman and Members are that of the Commission. The following are the powers of the Commission as provided for in Sections 94 to 96 of the Act.

(1) The Appropriate Commission shall, for the purposes of any inquiry or proceedings under this Act, have the same powers as are vested in a civil court under the Code of Civil Procedure, 1908 (5 of 1908) in respect of the following matters, namely: -

- (a) summoning and enforcing the attendance of any person and examining him on oath;
- (b) discovery and production of any document or other material object producible as evidence;
- (c) receiving evidence on affidavits;
- (d) requisitioning of any public record;
- (e) issuing summons for the examination of witnesses;
- (f) reviewing its decisions, directions and orders;
- (g) any other matter which may be prescribed.

(2) The Appropriate Commission shall have the powers to pass such interim order in any proceeding, hearing or matter before the Appropriate Commission, as the Commission may consider appropriate.

(3) The Appropriate Commission may authorize any person, as it deems fit, to represent the interest of the consumers in the proceedings before it.

(4) All proceedings before the Appropriate Commission shall be deemed to be judicial proceedings within the meaning of sections 193 and 228 of the Indian Penal Code and the Appropriate Commission shall be deemed to be a civil court for the purposes of sections 345 and 346 of the Code of Criminal Procedure, 1973.

(5) The Appropriate Commission or any officer, not below the rank of a Gazetted Officer specially authorized in this behalf by the Commission, may enter any building or place where the Commission has reason to believe that any document relating to the subject matter of the inquiry may be found, and may seize any such document or take extracts or copies there

from subject to the provisions of section 100 of the Code of Criminal Procedure, 1973, in so far as it may be applicable.

The duties of the Commission are to carryout the functions as stipulated under Section 86 of the Electricity Act, 2003.

**(b) Secretary**

The powers and duties of the Secretary of the Commission has been specified by the Commission as provided for under Regulation 9 of TNERC Conduct of Business Regulations, 2004 as detailed below:

**I. Administration**

- (i) The Secretary shall be the Principal Officer and spokesperson of the Commission.
- (ii) Secretary shall be responsible for General Administration, attendance and upkeep of office of the Commission.
- (iii) All the correspondences to the Commission and from the Commission shall be in the name of the Secretary.
- (iv) Secretary shall be the Drawing and Disbursing Officer of the Commission.
- (v) Secretary shall have the custody of seals and records.
- (vi) Secretary shall allocate the work among the different officers and staff of the Commission.
- (vii) Secretary shall issue orders of appointment for all categories subject to the selection procedures under TNERC Service Regulations.(\* To be issued separately)
- (viii) Secretary shall declare commencement and completion of probation of staff and officers who are required to be placed under a period of probation as per the TNERC Service Regulations.
- (ix) Secretary is empowered to sanction increment to the staff and officers of the Commission.
- (x) Secretary is empowered to sanction all kinds of leave to the officers and staff of the Commission.

**II. Accounts and Finance**

- (i) Secretary shall pass all the entitlement claims and other bills for supply and works without any monetary limit and draw cheques for the claim / bills admitted / passed and also for office maintenance expenses.
- (ii) Secretary is empowered to call for and process tenders for procurement of material and execution of work in accordance with the Tamil Nadu Transparency in Tenders Act 1998 and Tamil Nadu Transparency in Tender Rules 2000 and in

accordance with TNERC Tender Procedure approved by the Commission as well as in TNERC – Appointment of Consultant Regulations 2004.

- (iii) Secretary shall cause preparation of Budget in each financial year showing the estimated receipts and expenditure of the Commission for the next financial year and forward the same to Government of Tamil Nadu as required in Section 106 of the Act.
- (iv) Secretary shall ensure that the expenditure is covered under Budget provision.
- (v) Secretary shall ensure the maintaining of proper accounts and other relevant records and preparation of Annual Statement of Accounts in the prescribed format for each financial year. The Annual Statement of Accounts shall be got audited by the Accountant General. The Certified Annual Statement of Accounts shall be forwarded to the Government of Tamil Nadu to be laid before the State Legislature.
- (vi) Secretary shall ensure preparation of Annual Reports every year in the prescribed format. The Annual Report shall be forwarded to the Government of Tamil Nadu to be laid before the State Legislature.
- (vii) As drawing officer, Secretary is responsible for proper maintenance of Bank Account and drawal of cheque. Secretary shall verify and certify closing balance of cash on hand and at bank every month.
- (viii) Secretary shall make all payments by drawing cheques.
- (ix) To ensure compliance of above duties, Secretary shall allocate the works suitably among the subordinate officers and staff for their accountability.

### **III. Conduct of Business**

- (i) Secretary shall receive and cause to receive all petitions, applications or references on behalf of the Commission and arrange for their acknowledgement.
- (ii) Secretary shall assist the Commission in the conduct of the proceedings and cause to prepare brief and summarize of all pleadings before the Commission.
- (iii) Secretary shall cause issuance of notices of enquiry by the Commission.
- (iv) Secretary shall arrange convening of Commission's meetings and place the matter before the Commission for consideration and orders.
- (v) Secretary shall prepare minutes of meetings of the Commission and record the decision of the Commission in the Minutes Book maintained for the purpose.
- (vi) Secretary shall authenticate all orders and decisions of the Commission.
- (vii) Secretary shall issue certified copies of the orders passed by the Commission.
- (viii) Secretary shall ensure enforcement and compliance of orders passed by the Commission by the persons concerned in accordance with the provision of the

Act and Regulations and if necessary may seek orders of the Commission for direction.

- (ix) Secretary shall be ex-officio Secretary to the State Advisory Committee and convene Committee meetings after giving 14 days notice to the members.
- (x) Secretary shall place the notes if any received from the members before the Advisory Committee. Secretary shall arrange to record the minutes of the Committee meeting.

**(c) Director (Engineering)**

To provide and assist the Commission in the matters relating to Technical aspects detailed as below:

- (i) Preparation of tariff orders and case orders under the jurisdiction of the Commission.
- (ii) Framing of Regulations/ Codes and amendments under the jurisdiction of the Commission.
- (iii) Collection, maintenance and processing of data for Commission's decision making process.
- (iv) Monitoring the activities of the licensees and generating companies as stipulated in the Act, Regulations/Codes and orders made there under.
- (v) Monitoring the compliance of the directives and orders of the Commission by the licensees.
- (vi) Reply to the questions raised in Lok Sabha, Rajya Sabha, State Legislative Assembly and queries under Right to Information Act & consumer representations.

**(d) Director (Tariff)**

To provide and assist the Commission in the matters relating to Tariff / Financial aspects detailed as below:

- (i) Assist the Commission for all the matters relating to tariff such as analysis of ARR and tariff petitions, tariff for renewable sources of energy etc.
- (ii) Issue of clarifications in tariff and also issue of orders in change of tariff. Follow up of directions issued with tariff order.
- (iii) Amendment of various regulations of the Commission.
- (iv) Issue of Trading License.

**(e) Director (Legal)**

To provide and assist the Commission in the matters relating to legal aspects detailed as below:

- (i) Assist the Commission for all the legal matters such as passing of final orders in regard to review petitions, Appeal petitions, Miscellaneous petitions etc.,
- (ii) Drafting of counter-affidavits, Memorandum of reply etc., to the various WPs filed before the High Court, Madras, SLP filed before the Supreme Court and appeals filed before the Appellate Tribunal, New-Delhi against the orders passed by the Commission.
- (iii) Designated Officer for the purpose provided for under Rule 20(3) of the TNERC Conduct of Business Regulations, 2004.

**(f) Deputy Director (Engineering 1)**

- (i) Determination of Tariff for Solar Power and related issues
- (ii) Determination of Tariff for Wind Power and related issues
- (iii) Tariff related works such as Capital Investment Plan approval of TANTRANSCO AND SLDC for the Multi Year Tariff (MYT) Control Period
- (iv) Determination of Pooled cost of Power Purchase.
- (v) Regulation related works on forecasting, Scheduling and Deviation Settlement and related matters for Solar and Wind Generation.
- (vi) Regulation related works on Deviation Settlement Mechanism for conventional generators.
- (vii) Deviation Settlement Mechanism procedure for Wind and Solar and for Conventional Generators.
- (viii) Open Access Regulation related works
- (ix) SLDC Ring Fencing works
- (x) Deemed Transmission License works
- (xi) Preparation of notes to assist the Commission in finalization of orders against petitions filed by different categories of petitioners on various issues such as NCES related matters, regulatory issues, retail tariff matters etc.
- (xii) Preparation of counter affidavits in respect of appeal petitions filed by TANGEDCO and others against orders of the Commission before the Hon'ble APTEL and Supreme Courts for assisting the commission
- (xiii) Correspondence with Forum of Regulators.
- (xiv) Correspondence with TANTRANSCO and SLDC on the above matters.
- (xv) Replies to RTI related queries.



- (xvi) Tariff related works for TRANTRANSCO and SLDC
- (xvii) Any other special works assigned by Director/Engineering/Commission.

**(g) Deputy Director (Engineering 2)**

- (i) Distribution code and it's amendments
- (ii) Supply code and it's amendments
- (iii) Tariff related works such as Capital Investment Plan approval of TANGEDCO for the Multi Year Tariff (MYT) Control Period of
- (iv) Scrutinizing the operational performance parameters of thermal, hydro and gas generating stations of TANGEDCO and initiate follow up action.
- (v) Follow up works of upcoming Thermal, Hydel and Gas Projects
- (vi) Consumer Grievance Redressal Forum related works like submission of quarterly Status report regarding functioning of CGRF to the Forum of Regulators (FOR), nomination of members to the Forum and handling of petitions related to Consumer grievances.
- (vii) Demand Side Management – Implementation of DSM action plan in areas of operation of TANGEDCO under DSM programme.
- (viii) RTI replies for TANGEDCO
- (ix) Correspondence with TANGEDCO on the above matters.
- (x) Tariff related works for TANGEDCO
- (xi) Deemed Distribution Licensee workd
- (xii) Tender related works of Assistant Director/ Computer
- (xiii) Harmonics
- (xiv) Any other works specially assigned by Director/Engineering/ Commission.

**(h) Deputy Director (Tariff-1)**

- (i) Determination of tariff for bagassee based cogeneration plants.
- (ii) Determination of Non tariff related revenue (miscellaneous charges) to be collected by licensees.
- (iii) Monitoring for receiving agreement fees collected by Electricity Distribution Circles.
- (iv) Scrutiny and other correspondence with regard to issuance of trading license within the time stipulated in the Regulations / Act thereof.
- (v) Preparation of Energy Wheeling Agreement and Energy Purchase Agreement for bagasse based cogeneration plants.
- (vi) Correspondence with FOR, CEA, Finance Commission, Mop on tariff related issues.

- (vii) MIS statements with reference to TANTRANSCO. These reports are to be received in 20 days of successive month and analytical report to be submitted within 15 days to the Commission
- (viii) Receiving, tabulating and analyzing the stakeholders comments received for the tariff petitions of TANTRANSCO.
- (ix) Correspondence with TANTRANSCO for communicating the deficiencies in the tariff petition and receiving the replies thereto.
- (x) Correspondence with TANTRANSCO with reference to transmission tariff related issues.
- (xi) Coordinating with the consultants for receiving draft orders of TANTRANSCO and effecting corrections thereon on a regular basis during the tariff determination period.
- (xii) Preparation of para wise remarks for cases filed against the Commission before Appellant Tribunal of Electricity, High Court and Supreme Court before a week' time of due date for filing the same with reference to TANTRANSCO and attending the hearings.
- (xiii) Attending SAC meetings and preparation of minutes of the meeting.
- (xiv) Capex and capitalization of various capital expenditure projects incurred for Transmission projects.
- (xv) Preparation of necessary inputs required for suo motu determination of Transmission tariff.
- (xvi) Study on Cost to serve.
- (xvii) Any other works allotted by the Commission from time to time.

**(i) Deputy Director (Tariff-2)**

- (i) Determination of tariff for Biomass Power Generation Plants.
- (ii) Preparation of amendments to MYT Regulations and Tariff Regulations and yearly consolidation of MYT Regulations and Tariff Regulations by last week of March every year.
- (iii) Preparation of amendments to Supply Code of the Commission and yearly consolidation of Supply Code by last week of March every year.
- (iv) Inputs for amendments to Fees & Fines Regulations.
- (v) Attending to Audit rectifications for Tariff Division
- (vi) Preparation of bid documents and evaluation criteria for selection of consultants for tariff determination, award of consultancy, preparation of agreement, other related works until selection of the consultant and return of documents to unsuccessful bidders.

- (vii) Preparation of para-wise remarks for cases filed against the Commission before Appellate Tribunal for Electricity, High Court and Supreme Court before a week's time of due date for filing the same w.r.t TANGEDCO and attending the hearings.
- (viii) Correspondence with GoTN, MoP, FOR, FOIR, CERC, CEA, other ERCs, TANGEDCO etc for tariff related issues.
- (ix) Receiving, tabulating and analyzing the stakeholder comments received for the tariff petitions of TANGEDCO.
- (x) Correspondence with TANGEDCO for communicating the deficiencies in the tariff petition and receiving the replies thereto.
- (xi) Coordinating with the consultants for receiving draft orders of TANGEDCO and effecting corrections thereon on a regular basis during the tariff determination period.
- (xii) Attending SAC meetings and preparation of minutes of the meeting.
- (xiii) Attending to TANGEDCO Review meetings and preparation of minutes thereof.
- (xiv) Capex and Capitalization of various capital expenditure projects including system improvement works (SIWs) incurred for Distribution Projects.
- (xv) Preparation of necessary inputs required for suo-motu determination of Distribution works / Retail Tariff.
- (xvi) Maintenance, updation and comments on Standard Bid documents (Case 1 & 2) issued by Ministry of Power.
- (xvii) Maintenance, updation and comments on Tariff Policy issued by Ministry of Power.
- (xviii) R.S.Yarns & Power Private Ltd., Intra State Trading Licensee
- (xix) Any other works allotted by the Commission from time to time.

**(j) Assistant Director (Statistical Analyst)**

- (i) Distribution code and its amendments.
- (ii) Supply code and its amendments.
- (iii) Scrutinizing the operational performance parameters of thermal, hydro and gas generating stations of TANGEDCO and initiate follow up action.
- (iv) Consumer Grievance Redressal Forum related works like submission of quarterly status report regarding functioning of CGRF to the Forum of Regulators (FOR), nomination of members to the Forum and handling of petitions related to consumer grievances.
- (v) Follow up works of upcoming thermal, hydel and gas projects.
- (vi) DSOP related works.
- (vii) RTI replies related to technical matters.
- (viii) Determination of Tariff for Solar Power and related issues.

(ix) Determination of Tariff for Wing Power and related issues.

**(k) Assistant Director (Computer)**

- (i) Website Maintenance of Commission, Uploading of Commission's orders / cause list / regulations / consultative papers, press release etc.
- (ii) Website Maintenance of Ombudsman, uploading of his orders and cause list.
- (iii) Maintenance of Internet & LAN
- (iv) Arrangements for PPT presentation for all Commission's meetings.
- (v) Development of software applications / utility software
- (vi) Daily Grid Report, Daily generation report to be presented to the Commission.
- (g) Procurement and maintenance of hardware and software
- (h) Providing support for compilation of quarterly returns CGRF & Ombudsman IT security aspects.
- (i) Technical Support for e office.

**(l) Assistant Director (Finance & Economic Analyst)**

- (i) Determination of quantum of subsidy payable by GoTN to TANGEDCO Ltd.,
- (ii) Reconciliation of subsidy claims by TANGEDCO Ltd.,
- (iii) Determination of Annual License Fees for TANGEDCO & TANTRANSCO in first week of March every year and collection of the same in respective quarters due dates.
- (iv) Notification of interest on security deposit payable by TANGEDCO to consumers in the first week of March every year.
- (v) Preparation of Energy Wheeling Agreement and Energy Purchase Agreement for Biomass Based power plants.
- (vi) RTI related works for tariff matters.
- (vii) Miscellaneous issues such as Temporary Supply, White Meter card, Additional Security Deposit, complaints by certain consumers etc.,
- (viii) Preparation of inputs on tariff for Annual Report of the Commission.
- (ix) Compilation of category wise tariff across all States and submission of comparative statement to Commission within 15 days of issuance of the tariff orders.
- (j) Correspondence with consumers with regard to their requests for change of tariff etc.,
- (k) Calling for Returns on Power Purchase Cost (Monthly), Sales (Quarterly), Resources Review (monthly) and MIS Statement (quarterly) and scrutiny thereof in respect of TANGEDCO. These reports are to be received in 20 days of

successive month and analytical report to be submitted within 15days to the Commission.

- (l) Capex and Capitalization of various capital expenditure projects incurred for Generation projects.
- (m) Preparation of necessary inputs required for suo-motu determination of generation tariff.
- (n) Preparation of reports on Economic, Financial and Tariff related issues relating to Power sector from websites and put up to the Commission on daily basis.
- (o) Any other works allotted by the Commission from time to time.

**(m) Assistant Director / Deputy Director (Legal)**

- (i) Monitoring various cases filed against the Commission in APTEL, High Court and Supreme Court.
- (ii) Preparation of counter affidavit on behalf of the Commission in respect of the cases filed against the Commission in various Forums, wherever necessary.
- (iii) Examining the sufficiency of court fees paid by the parties in each case.
- (iv) Sanction of fees to Advocates.
- (v) Scrutiny of the various Regulations / Amendments to Regulation made by the Commission.
- (vi) Examining any issue referred to Legal Wing including petitions under RTI Act.
- (vii) Submission of brief note to the Commission on various judgments in electricity matters.
- (viii) Annual work done statement.
- (ix) Gazetting of Notifications or regulations issued by the Commission and placing them on the table of the Assembly.
- (x) Issue of summons in section 142 proceedings
- (xi) Submission of daily reports indicating cases pertaining to the Commission listed in various Forums.
- (xii) Consolidation of Regulations every year.
- (xiii) Maintenance of registers for Regulations, Statutory Orders and List of cases pending before APTEL, High Court and Supreme Court.
- (xiv) Preparation of draft skeleton orders without findings in respect of cases heard by the Commission.
- (xv) Verifying the case laws and applicable judgment of the Supreme Court, High Court and APTEL for the cases to be heard by the Commission and briefing the same to the Commission.

- (xvi) Monitoring the work of the A.R.O. relating to preparation of Cause List, Daily Order and "A" Diary.
- (xvii) Monitoring the work of the A.R.O. relating to webhosting of Commission's Orders.
- (xviii) Comparing the orders of the Commission thoroughly before webhosting.
- (xix) Periodical checking of the original orders of the Commission kept by A.R.O.
- (xx) Ensuring that the case bundles of the Commission contain all papers required for hearing of the case by the Commission.
- (xxi) Indexing of notice received from APTEL, High Court and Supreme Court.
- (xxii) Any other work which may be assigned to him by the Commission, Director (Legal) from time to time.

**(n) Assistant Secretary**

- (i) All administrative matters.
- (ii) Follow up works with the Government.
- (iii) Arranging State Advisory Committee Meeting and State Co-ordination Forum meeting.
- (iv) Matters relating to FOIR, FOR and SERF.
- (v) Supervision of accounts.
- (vii) Preparation of Annual Accounts, Budget Estimate, Revised Estimate and FMA of the Commission
- (viii) Submitting the Annual Accounts of the Commission for Accountant General's audit and obtaining the Audit Report of the Comptroller & Auditor General of India under section 104(2) of the Electricity Act, 2003 for the respective financial years.

**(o) Public Relations Officer**

- (i) Work related to Public Relations and Press / Media.
- (ii) Arrangements of meetings and conferences.
- (iii) Maintenance of building, vehicles and equipments
- (iv) Information Officer under Right to Information Act-2005
- (v) Newspaper cuttings

**(p) Private Secretary**

Attending to all establishment files / works of the Commission as Personal Assistant to Secretary.

**(q) Personal Assistant to Chairman.**

Assisting to all the secretarial works of Chairman.

**(r) Personal Assistant to Member (upgraded as Private Secretary)**

Assisting to all the secretarial works of the Member.

**(s) Personal Assistant to Member (Legal) (upgraded as Private Secretary)**

Assisting to all the secretarial works of the Members.

**(t) Personal Assistant to Director (Engineering & Tariff)**

Assisting to all the secretarial works of the Director (Engineering & Tariff) including the Engineering, Tariff and RTI divisions.

**(u) Personal Assistant to Director (Legal)**

Assisting to all the secretarial works Director (Legal) including Legal Division.

**(w) Personal Assistant to Electricity Ombudsman**

Assisting to all the secretarial works of the Electricity Ombudsman

**(x) Assistant (Accounts & Administration)**

Assisting to all the Accounts & Administration works of the Commission.

**(y) Assistant (Legal)**

Assisting the Legal Division of the Commission.

**(z) Receptionist cum-Telephone Operator**

(i) Telephone operation, receipt of inward tapals and despatch works.

(ii) Issue and receipt of library books.

(iii) Issue of stationery.

**(aa) Bench Assistant / Assistant Receiving Officer**

(i) Receiving petitions / applications filed before the Commission and submission to DD(L) for further action.

(ii) Preparation of Cause List.

(iii) Hosting the daily orders.

(iv) Preparation of "A" diary

(v) Assisting the court in the process of conducting case.

(vi) Preparation and despatch of cause list.

(vii) Hosting of final orders of the Commission.

(viii) Keeping the safe custody of the Records of the Commission (i.e. case bundles and O.C. of the orders signed by the Commission.

(ix) Despatch of cheques and counters.

(x) Issue of certified copies of the order.

(xi) Checking the case bundles to ascertain whether all papers required for hearing of the case by the Commission is duly filed by the parties.

(xii) All Miscellaneous works connected to the above subjects.

(xiii) Any other work that may be allotted by the Director (Legal) from time to time and to assist Deputy Director (Legal) for clerical work.

**(B) Procedures followed in decision making process, including channels of supervision and accountability.**

(1) The Commission has to comply with the following statutory provisions contained in the Act in its decision making process:

- (a) Section 86 (4) of the Electricity Act, 2003 stipulates that in the discharge of its functions, the State Commission shall be guided by the National Electricity Policy, National Electricity Plan and Tariff Policy published under section 3.
- (b) Section 86 (3) of the said Act stipulates that the State Commission shall ensure transparency while exercising its powers and discharging its functions.
- (c) Chapter II of the Tamil Nadu Electricity Regulatory Commission Conduct of Business Regulations, 2004 (hereinafter referred to shortly as CBR) contains elaborate provisions for the conduct of business of the Commission's Regulations.
- (d) Regulation 11 (1) of the CBR stipulates that " *the Commission may from time to time hold such proceedings as it may consider appropriate in the discharge of its functions under the Act. The Commission may appoint an Officer or any other person whom the Commission considers appropriate to represent the matter as Commission's representative in the proceedings.*"
- (e) As per regulation 11 (2) of the CBR " *all matters which the Commission is required under the Act to undertake and discharge through hearings of the affected parties and such other matter as the Commission may consider appropriate shall be done through proceedings.*"
- (f) As per Regulation 11 (3) of CBR. " *all other matters may be decided by the Commission administratively through the meeting of the Chairperson and Members or by such other officers or persons to whom the powers and functions have been delegated.*"
- (g) The decision of the Commission shall be through majority of votes as provided in section 92 (3) of the Electricity Act, 2003.

(2) Channels of supervision and accountability

- (a) As per section 111 of the Act, any person aggrieved by an order made by the Appropriate Commission under this Act may prefer an appeal to the Appellate Tribunal for Electricity and a further appeal lies to Hon'ble Supreme Court of India under Section 125 of Electricity Act, 2003.
- (b) As per section 182 of the Act, every regulation made by the State Commission shall be laid, as soon as may be after it is made, before each House of the State Legislature where it consists of two Houses, or where such Legislature consists of one House, before that House.



(c) As stipulated under section 104 (4), the accounts of the State Commission, as certified by the Comptroller and Auditor-General of India or any other person appointed by him in this behalf, together with the audit report thereon shall be forwarded annually to the State Government and that Government shall cause the same to be laid, as soon as may be after it is received, before the State Legislature.

(d) As per section 105 of the Act, the State Commission shall prepare once every year in such form and at such time as may be prescribed, an annual report giving a summary of its activities during the previous year and copies of the report shall be forwarded to the State Government for placing before the State Legislature.

### **(C) The norms set by the Commission for discharging its functions**

The Electricity Act, 2003 is the binding Act for all the activities of the Commission. The regulations specified by the Commission and the rules framed by the State Government under the Act also set norms / procedures to be followed by the Commission.

Commission also follows the guidelines laid down in National Electricity Policy and National Electricity Plan, National Tariff Policy and other rules and guidelines issued by the Central & State Government, CEA and CERC under the Act.

### **(D) Rules, Regulations, Manuals, Records held by the Commission or used by its employees for discharging its functions**

1. Electricity Act, 2003
2. Conduct of Business Regulations, 2004
3. Tamil Nadu Electricity Supply Code, 2004
4. Tamil Nadu Electricity Distribution Code, 2004
5. State Advisory Committee Regulations, 2004
6. Appointment of Consultants Regulations, 2004
7. Fees and Fines Regulations 2022
8. Tamil Nadu Electricity Distribution Standards of Performance Regulations, 2004
9. Tamil Nadu Electricity Grid Code, 2005
10. Licensing Regulations, 2005
11. Grid Connectivity and Intra State Open Access Regulations, 2014
12. (Terms and Conditions for determination of Tariff) Regulations, 2005.
13. Regulations for Consumer Grievance Redressal Forum and Electricity Ombudsman, 2004
14. Powers and Duties of Secretary Regulations, 2004

15. Guidelines laid down in National Electricity Policy and plan, Tariff Policy and other rules and guidelines issued by the appropriate Government, CEA and CERC under the Act.
16. Power Procurement from New and Renewable Sources of Energy Regulations, 2008
17. (Terms and conditions for determination of Tariff for Intra-State Transmission / Distribution of Electricity under MYT Framework) Regulations, 2009.
18. Procedure for payment of subsidy by State Govt Regulations, 2008.
19. Deviation Settlement Mechanism – Forecasting, Scheduling for Wind, Solar and other entities.

**(E) Statement of categories of documents held by the Commission**

- a) Petitions received from the licensee and generating companies and orders passed thereon.
- b) Petitions received from other stakeholders and orders passed thereon.
- c) Draft or final regulations, codes, amendments and staff papers issued by the Commission
- d) Correspondence with Stakeholders, other ERCs, Governments etc.
- e) Audit reports of Accountant General and annual accounts.
- f) Documents related to administration, finance and other internal functions of the Commission.
- g) Minutes of the Commission, SAC and other meetings.
- h) Annual reports and Audited Annual Accounts submitted to Government for placing before the State Legislature

**(F) Particulars of arrangement that exists for consultation with, or representation by, members of the public in relation to formulation of its policy or implementation thereof.**

As per Section 64 (3) of the Electricity Act, 2003, the Commission invites suggestions & objections from the public before finalizing tariff orders and in case of codes, regulations or any other matters that merits the eliciting of the views of the public and also on any issue which affects considerably the interest of the consumers / public, the Commission may invite suggestions and objections, if necessary. The draft codes, regulations, staff papers and petitions are also hosted in the Commission's website for obtaining public suggestions / remarks before finalizing such regulations, codes, staff paper and tariff petitions.

**(G) Statement of Boards, Councils, Committees and others consisting of two or more persons constituted as its part for the purpose of its advice, and as to whether meetings of these boards, councils, committees and other bodies are open to public, or the minutes of such meeting are accessible to public**

**(a) State Advisory Committee**

The Commission have constituted a State Advisory Committee as per Section 87 of the Electricity Act, 2003. The State Advisory Committee consists of the following 21 Members including Ex-officio Members to represent the interests of Commerce, industry, transport, agriculture, labour, consumers, non-governmental organizations and academic and research bodies in the electricity sector. The Chairperson of the State Commission is the ex-officio Chairperson of the State Advisory Committee and the Members of the State Commission and the Secretary to State Government in-charge of ministry or Department dealing with consumer affairs and Public Distribution System are ex-officio members of the Committee.

### **Ex-officio Members**

1	Thiru. M. Chandrasekar, Chairman, Tamil Nadu Electricity Regulatory Commission, Guindy, Chennai 600 032.
2	Thiru. K. Venkatesan, Member, Tamil Nadu Electricity Regulatory Commission, Guindy, Chennai 600 032.
3	Thiru. B. Mohan, Member (Legal), Tamil Nadu Electricity Regulatory Commission, Guindy, Chennai 600 032.
4	Principal Secretary to Government, Co-operation, Food and Consumer Protection Department, Government of Tamil Nadu, Secretariat, Chennai 600 009.

### **Members:**

Sl No	Name and Address of Member	Area of Interest	Date of nomination
1	Principal Secretary to Government, Energy Department, Secretariat, Chennai 600 009.	Government representative	24.12.2020
2	Chairman & Managing Director, Tamil Nadu Electricity Board Limited and Tamil Nadu Generation and Distribution Corporation Limited, 144, Anna Salai, Chennai 600 002.	Distribution Licensee	24.12.2020
3	President, Thiru.K.Mariappan, Tamil Nadu Small and Tiny Industries Association (TANSTIA), No.10, GST Road, Guindy, Chennai 600 032.	Small Industries	24.12.2020
4	Chairman, Confederation of Indian Industry (Tamil Nadu), 98/1 Velachery Main Road, Guindy, Chennai 600 032.	Industry	24.12.2020
5	Chief Electrical Engineer, Southern Railways, Chennai 600 003.	Transport	24.12.2020
6	Dr. A.S. Kandasamy, 15/52 Sairam Thottam, Athapur (Post), Rasipuram Taluk, Namakkal 636 301.	Consumer	13.03.2022

7	Thiru. M.R. Krishnan, Deputy Director, Consumer Association of India, 3/242, Rajendra Garden, Vettuvankeni, Chennai 600 115.	Non- governmental Organization	07.09.2022
8	Chairman and Managing Director, Tamil Nadu Energy Development Agency, 5 <sup>th</sup> Floor, EVK Sampath Maaligai, College Road, Chennai 600 006.	New and Renewable Sources of Energy	07.09.2022
9	The Convenor, Thiru.K.E.Regunathan, The Consortium of India Associations No.13, Jayalakhmipuram First street, Nungambakkam, Chennai – 600034	Micro Small and Medium Enterprises	28.05.2021
10	The Managing Director, M/s KCP Solar, 5/338-S Arumugapillai Garden Annathnapatty, Salem 636006 Rep. by Thiru. P.Ashok Kumar.	Non Conventional Energy	28.05.2021
11	The President, Tamilnadu Spinning Mills Associagion No.Karur Road, Modern Nagar Dindigul 624001 Rept. by Thiru K. Venkatachalam, Chief Advisor.	Industries	28.05.2021
12	The Executive Director, Citizen Consumer and Civic Action Group New No.246, Old No.277-B TTK Road, Alwarpet, Chennai 600018 Rep. by Thiru K.Vishnu Mohan Rao, Senior Researcher.	Consumer	28.05.2021

The objects of the State Advisory Committee shall be to advise the Commission on

- i. major questions of policy;
- ii. matters relating to quality, continuity and extent of service provided by the licensees;
- iii. compliance by licensees with the conditions and requirements of their license;
- iv. protection of consumer interest; and
- v. electricity supply and overall standards of performance by utilities.

### **(b) Co-ordination Forum**

As provided for under section 166(4) of the Act, the State Government have constituted a State Coordination forum with the following Members.

Chairperson	Chairman, Tamil Nadu Electricity Regulatory Commission, Chennai.
Members	1 Members of Tamil Nadu Electricity Regulatory Commission
	2 Chairman cum Managing Director of TANGEDCO and TANTRANSCO
	3 Managing Director of TANTRANSCO
	4 Chairman, Neyveli Lignite Corporation
	5 Member Secretary, Southern Regional Electricity Board
	6 Director (Operations), Power Grid Corporation of India
	7 Member (Planning), Central Electricity Authority, New Delhi.
	8 Thiru. D.V. Giri, President and Chief Executive Officer, Pioneer Wincorn Private Limited.
	9 Managing Director, GMR Energy Section.
	10 Secretary, Energy Department of the Government of Tamil Nadu.

	11	Chairman and Managing Director, Tamil Nadu Electricity Development Agency.

### (H) Directory of Officers / Employee

Sl No	Post held	Name
1	Chairman	M. Chandrasekar
2	Member	K.Venkatesan
3	Member (Legal)	B.Mohan
4	Secretary	Dr.C.Veeramani (contract)
5	Electricity Ombudsman	N.Kannan (contract)
6	Director (Legal)	A.V. Ragunathan
7	Director (Engineering)	S.John Sundararaj (contract)
8	Director (Tariff)	Vacant
9	Deputy Director (Legal)	Vacant
10	Deputy Director (Tariff-1)	S.Gowri Sankar (Deputation)
11	Deputy Director (Tariff-2)	A.V. Vaikunta Srinivasan
12	Deputy Director (Engg-1)	M.Thanigi velu (Deputation)
13	Deputy Director (Engg-2)	J. Prabhakaran (contract)
14	Assistant Director (Computer)	E. Pugazhenth
15	Assistant Director (Finance and Economic Analyst) Grade II	T.R. Ramesh Babu
16	Assistant Director (Statistical Analyst)	L.Rajendrakumar (Deputation)
17	Assistant Secretary Gr II	C. Vetrivel
18	Public Relations Officer	P. Kalainesan
19	PA to Secretary	Vacant
20	Private Secretary to Member (Legal)	G. Jayanthi
21	Private Secretary to Member	P. Mary Josephine
22	Personal Assistant to Director (Legal)	V.S. Manjula
23	Personal Assistant to Chairman	G. Thamizhselvi
24	Personal Assistant to Electricity Ombudsman	G. Sangeetha
25	Personal Assistant to Director (Tariff)	R. Murugan
26	Personal Assistant to Director (Engineering)	V.Dayana (contract)
27	Personal Assistant	Vacant
28	Bench Assistant / Assistant Receiving Officer	T. Sekar
29	Assistant (Accounts & Administration)	K.Muthu Maharasan (contract)
30	Assistant (Legal)	A.Rajeswari (contract)
31	Receptionist cum Telephone Operator / JA	R. Karthikeyan
32	Driver	M. Senthilkumar
33	Driver	D. Paneerselvam
34	Driver	M.Shanmugam (contract)
35	Driver	J.Ramesh (contract)
36	SG Office Assistant	M. Sekar
37	SG Office Assistant	S. Kalaimani

38	SG Office Assistant	R. Velmurugan
39	SG Office Assistant	S. Krishnamurthy
40	SG Office Assistant	L. Chandrasekar
41	SG Office Assistant	G. Ravi
42	SG Office Assistant	S. Balaji
43	SG Office Assistant	P. Swamikumar
44	SG Office Assistant	R. Munusamy
45	SG Office Assistant	N. Rajeswari
46	SG Office Assistant	G. Baskaran
47	SG Office Assistant	M. Stella Swarna
48	Office Assistant	R. Joseph Amalan Rodrigo
49	Office Assistant	M. Kamatchi (contract)
50	Office Assistant	Kavitha (contract)
51	Office Assistant	Priya Janakiraman (contract)
52	Chobdar	N. Ranganathan (contract)

**(I) Monthly remuneration received by each of the Officers and Staff of the Commission including the system of compensation as provided in the regulation as on 31.08.2023**

Sl No	Post held	Gross Pay (in Rs.)
1	Chairman *	3,10,150/-
2	Member *	2,48,379/-
3	Member (Legal) *	3,05,729/-
4	Secretary *(contract)	1,23,400/-
5	Electricity Ombudsman *(contract)	1,59,200/-
6	Director (Legal)	2,53,336/-
7	Director (Engineering) * (contract)	(not fixed)
8	Director (Tariff) *	---
9	Deputy Director (Legal)	---
10	Deputy Director (Tariff-1) (Deputation)	2,18,984/-
11	Deputy Director (Tariff-2)	1,86,028/-
12	Deputy Director (Engg-1) (Deputation)	2,38,438/-
13	Deputy Director (Engg-2) * (contract)	1,40,600/-
14	Assistant Director (Computer)	1,58,480/-
15	Assistant Director (Finance and Economic Analyst)	1,04,940/-
16	Assistant Director (Statistical Analyst) (Deputation)	2,31,906/-
17	Assistant Secretary Gr II	73,514/-
18	Public Relations Officer	1,18,430/-
19	PA to Secretary	---
20	PS to Member (Legal)	1,40,014/-
21	PS to Member	1,28,938/-
22	Personal Assistant to Director (Legal)	88,236/-
23	Personal Assistant to Chairman	85,764/-
24	Personal Assistant to Electricity Ombudsman	85,764/-
25	Personal Assistant to Director (Tariff)	85,764/-
26	Personal Assistant to Director (Engineering) (contract)	49,500/-
27	Personal Assistant	---
28	Bench Assistant / Assistant Receiving Officer	73,656/-
29	Assistant (Accounts & Administration) (contract)	28,400/-
30	Assistant (Legal) (contract)	28,400/-

31	Receptionist cum Telephone Operator / JA	35,986/-
32	Driver	47,268/-
33	Driver	35,192/-
34	Driver (contract)	27,000/-
35	Driver (contract)	25,000/-
36	SG Office Assistant	41,806/-
37	SG Office Assistant	41,806/-
38	SG Office Assistant	41,806/-
39	SG Office Assistant	39,534/-
40	SG Office Assistant	39,534/-
41	SG Office Assistant	39,534/-
42	SG Office Assistant	39,534/-
43	SG Office Assistant	39,534/-
44	SG Office Assistant	39,534/-
45	SG Office Assistant	39,534/-
46	SG Office Assistant	37,046/-
47	SG Office Assistant	37,046/-
48	Office Assistant	24,754/-
49	Office Assistant (contract)	19,000/-
50	Office Assistant (contract)	18,000/-
51	Office Assistant (contract)	17,000/-
52	Chobdar (contract)	20,540/-

\* Excluding pension

**(J) Budget allocated to each of the agencies, indicating the particulars of all plans, proposed expenditure and reports on disbursements made.**

Every year the Commission receives grant from the Government for meeting out the salary, establishment expenses such as to carry out its functions and day to day activities as per the Electricity Act 2003. As per section 104 (4), the accounts of the State Commission, as certified by the Comptroller and Auditor-General of India or any other person appointed by him in this behalf, together with the audit report thereon shall be forwarded annually to the State Government and that Government shall cause the same to be laid, as soon as may be after it is received, before the State Legislature.

**(K) Manner of execution of subsidy programmes, including the amount allocated and the details of beneficiaries of such programme**

The Commission determines electricity tariff in accordance with the provisions laid down in Sec. 62 of the Electricity Act. However, if the Government of Tamil Nadu requires to grant subsidy to any consumer or class of consumers in the tariff determined by the Commission under Sec. 65 of the said Act, it may pay, in advance and in such manner as may be specified, the amount to compensate the person affected by the grant of subsidy in the manner the Commission may direct. The identification of the section of consumers to which the subsidy is payable depends upon the decision of the State Government. The orders issued by the Commission in this regard are available in the Commission's website for the reference of the public.

**(L) Particulars of recipients of concessions, permits, or authorizations granted by it.**

----- Nil -----

**(M) Details in respect of information, available to or held by the Commission, reduced in an electronic form.**

- a. All regulations issued by the Commission as detailed in paragraph 4 above.
- b. All the Codes issued by the Commission as detailed in paragraph 4 above.
- c. All the orders of the Commission.

**(N) Particulars of facilities available to citizens for obtaining information, including the workings of a library or reading room, if maintained for public use.**

All the regulations, codes issued by the Commission are available in the Commission's website [www.tnerc.gov.in](http://www.tnerc.gov.in) for the reference and use of the public. Most of the other orders / documents are also made available in the Commission's website. As per regulation 46(1) of CBR, records of the Commission, except those which are specified as confidential or privileged are open to inspection by all, subject to payment of fee as per Regulation (b) of the TNERC – Fees & Fines Regulations, 2022 and complying with the terms as the Commission may direct. The designated officer may also be contacted during the working hours of the Commission i.e. from 10.00 A.M to 5.45 P.M on all working days for seeking information or guidance. The Commission has a Library equipped with the required books / Acts / manuals, technical references / other Commission's tariff orders etc., for its own use.

**(O) Name, designation and other particulars of the Public Information Officer**

Thiru. M. Thanigivelu,  
Public Relations Officer / Public Information Officer  
Tamil Nadu Electricity Regulatory Commission  
4<sup>th</sup> Floor, SIDCO Corporate Office Building,  
Thiru-vi-ka Industrial Estate,  
Guindy, Chennai 600 032.  
Phone 044-2953 5806, 044-2953 5816  
Fax No. 044-2953 5893  
E-mail : [tnerc@nic.in](mailto:tnerc@nic.in)

**(P) Particulars of the Appellate Authority**

Dr. C. Veeramani,  
Secretary / Appellate Authority  
4<sup>th</sup> Floor, SIDCO Corporate Office Building,  
Thiru-vi-ka Industrial Estate,  
Guindy, Chennai 600 032.  
Phone 044-2953 5806, 044-2953 5816  
Fax No. 044-2953 5893



## **(Q) Other Information**

### **(a) Consumer Grievance Redressal Forums and Electricity Ombudsman**

As per Commission's regulations, Consumer Grievance Redressal Forums have been constituted by the distribution licensees (Tamil Nadu Electricity Board) in every district / distribution circle headed by the circle's Superintending Engineers. The contact details of the forums are given in the Commission's web site [www.tnerc.gov.in](http://www.tnerc.gov.in) as well as in the Tamil Nadu Electricity Board's (TNEB) website [www.tneb.org](http://www.tneb.org). Consumers can approach the consumer forum for the redressal of their electricity supply / service related grievances. The Commission has also appointed an authority known as Electricity Ombudsman under Sec. 42(6) of the Act to hear the appeals arising out of the orders passed by the Consumer Grievance Redressal Forum.

### **(b) Power supply and service related information**

For power supply complaints consumers can contact Automatic Fuse Off Centres functioning 24x7 in every circle by dialing 1912. Consumers can send the photo snaps/images of the unsafe conditions of pole, lines etc to the Whats App number earmarked for every region of the Licensee for rectification.

For all other electricity / supply related information besides grievances / complaints, consumers can contact over phone or in person the TANGEDCO section officers of sub division officers concerned or the Public Relation Officer of the circle concerned. Consumers can also contact Executive Engineer of Superintending Engineer of Chief Engineer concerned in their offices on the specified data / time by the respective officers.

For all Commission related information, public are requested to contact the officers mentioned under paragraph 14.

### **(c) Fees**

As per section 27 of the Right to Information Act, 2005 (Central Act 22 of 2005), the Government of Tamil Nadu prescribed the following fees vide G.O.Ms.No.989 Dated 07.10.2005 and same has been adopted by the Commission.

- (i) Every application for obtaining information under sub-section (1) of section 6 of the Act shall be accompanied by an application fee of rupees ten by cash or by affixing court fee stamp or Postal order or bankers cheque or by demand draft drawn in favour of "The Secretary, TNERC" payable at Chennai.

(ii) For providing the information under sub-section (1) of section 7 of the Act, a fee shall be charged by way of cash or postal order or bankers cheque or by demand draft drawn in favour of "The Secretary, TNERC" payable at Chennai at the following rates:-

- (a) rupees two for each page (in A-4 or A-3 size paper) created or copied;
- (b) actual charge or cost price of a copy in larger size paper;
- (c) actual cost or price for samples or models; and
- (d) for inspection of records, no fee for the first hour, and a fee of rupees five for every one hour( or fraction thereof) thereafter.

(iii) For providing the information under sub-section (5) of section 7, the fee shall be charged by way of cash against proper receipt or bankers cheque or by demand draft drawn in favour of "The Secretary, TNERC" payable at Chennai at the following rates:-

- (a) for information provided in diskette or floppy rupees fifty per diskette or floppy; and
- (b) For information provided in printed form at the price fixed for publication (or) rupees two per page of photocopy for extracts from the publication.
- (c) However as per sub-section (5) of section 7 of the Act, no such fee shall be charged from the persons who are of below poverty line as may be determined by the appropriate government.



**SECRETARY**  
**Tamil Nadu Electricity**  
**Regulatory Commission**