



A consumer is the important visitor on our premises.
He is not dependent on us. We are dependent on him.
-Mahatma Gandhi

TAMIL NADU ELECTRICITY OMBUDSMAN

4th Floor, SIDCO Corporate Office Building, Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.

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Before The Tamil Nadu Electricity Ombudsman, Chennai

Present : Thiru. S. Devarajan, Electricity Ombudsman

A.P. No. 06 of 2022

Thiru Mathesh (Gaurdian) Revathi,
W/o. Ramasamy,
SF No. 185/12 Andampallam – SS.7,
Village & Post, Kilpenathur Taluk,
Tiruvannamalai District – 606 804.

.....Appellant

Vs

1. The Assistant Engineer/Veraiyur,
Thiruvannamalai Electricity Distribution Circle,
TANGEDCO,
Su.Valavetti village,veraiyur post,
Thiruvannamalai-606 806.

2. The Superintending Engineer,
Thiruvannamalai Electricity Distribution Circle,
TANGEDCO,
Vellore Road-Vengikal,
Thiruvannamalai-606 604.

..... Respondents

Petition Received on : 01-12-2021

Date of Order : 08-02-2022

1. The Appeal Petition received on 07.01.2022 filed by Thiru Mathesh (Gaurdian) Revathi, W/o. Ramasamy, SF No. 185/12 Andampallam – SS.7, Village & Post, Kilpenathur Taluk, Tiruvannamalai District – 606 804 was registered as Appeal Petition No. 06 of 2022.

2. The Appellant has prayed to refund the excess amount of Rs.63,096/- collected in SC No. 303-009-1105.

3. A copy of the above petition was forwarded to the The Assistant Engineer/Veraiyur and the Superintending Engineer, Thiruvannamalai Electricity Distribution Circle vide the Electricity Ombudsman letter dated 12.01.2022 for furnishing the counter, if no settlement is reached.

4. In the mean time, the Appellant has informed that his grievance has been settled vide letter dt. 01.02.2022 addressed to the Electricity Ombudsman received on 07.01.2022. The said letter of the appellant is extracted below:

“XXX
XX X

அய்யா,

பார்வை 2 கண்ட கடிதத்தின்படி என்னுடைய மின் இணைப்பு எண் 303-009-1105 வீதப்பட்டி IIIB - V வாரிய தணிக்கை தொகை ரூ.63,096/- ஐ செலுத்தியதை இரத்து செய்து எனது மின் இணைப்பில் சரி செய்யப்படும் என தகவல் தெரிவிக்கப்பட்டது. அதன்படி மேற்கண்ட தொகையினை 05/2021 முதல் 11/2021 வரை உள்ள காலத்திற்கு சரி செய்யப்பட்டு எனது மின் இணைப்பில் வரவு வைக்கப்பட்டுள்ளது. எனவே நான் நிலுவை தொகை தொடர்பாக மின்வாரிய குறைதீர்வு மன்றத்திற்கு அனுப்பியிருந்த புகார் மனுவை திரும்ப பெற்றுக் கொள்கிறேன் என்பதை கணிவுடனும் பணிவுடனும் தெரிவித்துக் கொள்கிறேன்.

நன்றி

*தங்கள் உண்மையுள்ள,
-Sd-”*

6. As the Appellant has stated that his grievance has been settled, I am of the view that no further action is required on this subject matter. Accordingly, the Appeal Petition No.06 of 2022 is treated as closed. No Costs.

(S. Devarajan)
Electricity Ombudsman

“நுகர்வோர் இல்லையேல், நிறுவனம் இல்லை”
“No Consumer, No Utility”

To,
1. Thiru Mathesh (Gaurdian) Revathi,
W/o. Ramasamy,
SF No. 185/12 Andampallam – SS.7,
Village & Post, Kilpenathur Taluk,
Tiruvannamalai District – 606 804.

2. The Assistant Engineer/Veraiyur,
Thiruvannamalai Electricity Distribution Circle,
TANGEDCO,
Su.Valavetti village,veraiyur post,
Thiruvannamalai-606 806.

3. The Superintending Engineer,
Thiruvannamalai Electricity Distribution Circle,
TANGEDCO,
Vellore Road-Vengikal,
Thiruvannamalai-606 604.

4. The Chairman & Managing Director, – By Email
TANGEDCO,
NPKRR Maaligai,
144, Anna Salai, Chennai -600 002.

5. The Secretary, – By Email
Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.

6. The Assistant Director (Computer) – **For Hosting in the TNERC Website**
Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.