



A consumer is the important visitor on our premises.
He is not dependent on us. We are dependent on him.
-Mahatma Gandhi

TAMIL NADU ELECTRICITY OMBUDSMAN

4th Floor, SIDCO Corporate Office Building, Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.

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Before The Tamil Nadu Electricity Ombudsman, Chennai

Present : Thiru. S. Devarajan, Electricity Ombudsman

A.P. No. 87 of 2021

Thiru T.A. Devarajan,
No.15, 46th street, First Cross,
Nanganallur, Chennai – 600 061.

.....Appellant

Vs

1) The Assistant Executive Engineer/Nanganallur,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
33/11 KV Nanganallur SS complex,
100 feet road, Nanganallur,
Chennai-600 016.

2) The Executive Engineer/O&M/Guindy,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV Complex, K.K.Nagar,
Chennai-600 078.

..... Respondents

Petition Received on : 01-12-2021

Date of Order : 05-01-2022

1. The Appeal Petition received on 01.12.2021 filed by Thiru T.A. Devarajan, No.15, 46th street, First Cross, Nanganallur, Chennai – 600 061 was registered as Appeal Petition No. 87 of 2021.

2. The Appellant has prayed to refund the excess amount of Rs.4,346/- collected in SC No. 244-175-339.

3. A copy of the above petition was forwarded to the Assistant Executive Engineer/Nanganallur and the Executive Engineer/O&M/Guindy, Chennai Electricity Distribution Circle/South-I vide the Electricity Ombudsman letter dated 08.12.2021 for furnishing the counter, if no settlement is reached.

4. To enable the Appellant and the Respondent to put forth their arguments, a hearing has been scheduled on 20.01.2022 at 11.30 AM through video conferencing.

5. In the mean time, the Appellant has informed that his grievance has been settled vide letter dt. 02.01.2022 received on 04.01.2022. The said letter of the appellant is extracted below:

“xxx
xx x

Respected Sir,

I would like to submit for your kind information that I have filed the petition on 30.11.2021 against the order CGRF dt. 15.9.2021, since my Grievance was not redressed and I did not receive refund from TANGEDCO.

The office of Hon'ble Ombudsman sent a letter on 8.12.2021 to TANGEDCO to submit their reply. The Executive Engineer/O&M/Guindy/CEDC/South-I/TANGEDCO submitted their reply dt. 20.12.2021 stating that an amount of Rs.4,069 is credited to my account and will be adjusted in future CC bills.

The Hon'ble Ombudsman is kind enough, considered my appeal and posted the hearing/appearance on 20.01.2022 at 11.30 a.m.

Owing to the kind and immediate intervention Hon'ble Ombudsman before the first hearing (viz., 20.1.2022), TANGEDCO credited the amount of Rs.4,069 on 15.12.2021 and my grievance is redressed.

Therefore, I wish to withdraw my appeal no.87 of 2021 since my grievance is redressed and my appeal application may be treated as redressed or closed.

I will abide by all advices and direction issued by the Hon'ble ombudsman.

Thanking you,

Yours faithfully,

*-Sd-
T.A.Devarajan”*

6. As the Appellant has stated that his grievance has been settled, I am of the view that no further action is required on this subject matter. Accordingly, the Appeal Petition No.87 of 2021 is treated as closed. No Costs.

(S. Devarajan)
Electricity Ombudsman

“நுகர்வோர் இல்லையேல், நிறுவனம் இல்லை”
“No Consumer, No Utility”

To,

1) Thiru T.A. Devarajan,
No.15, 46th street, First Cross,
Nanganallur, Chennai – 600 061.

2) The Assistant Executive Engineer/Nanganallur,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
33/11 KV Nanganallur SS complex,
100 feet road, Nanganallur,
Chennai-600 016.

3) The Executive Engineer/O&M/Guindy,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV Complex, K.K.Nagar,
Chennai-600 078.

4) The Superintending Engineer, - By Email
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV SS Complex,
K.K.Nagar, Chennai-600 078.

5) The Chairman & Managing Director, – By Email
TANGEDCO,
NPKRR Maaligai,
144, Anna Salai, Chennai -600 002.

6) The Secretary, – By Email
Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.

7) The Assistant Director (Computer) – **For Hosting in the TNERC Website**
Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.