



**TAMIL NADU  
GOVERNMENT GAZETTE**

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**Part VI --- Section 2**  
**(Supplement)**

**NOTIFICATIONS BY HEADS OF DEPARTMENTS, ETC.**

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**TAMIL NADU ELECTRICITY REGULATORY COMMISSION**  
**Notification No. TNERC / CGRF&EO /6-5/ dated 23.11.2011**

Whereas the Tamil Nadu Electricity Regulatory Commission, in exercise of its powers conferred on it by Section 181 read with sub-sections (5), (6) and (7) of Section 42 of the Electricity Act, 2003 (Central Act 36 of 2003) and all other powers enabling it in this behalf specified and notified in the Tamil Nadu Government Gazette dated 18<sup>th</sup> February, 2004, Regulations for Consumer Grievance Redressal Forum and Electricity Ombudsman, 2004 (hereinafter referred to as the Principal Regulations).

And whereas it is considered necessary to issue amendments to the Principal Regulations for the purpose of removing certain difficulties in regard to certain matters which were not distinctly covered earlier and the same have undergone previous publication;

Now, therefore, in exercise of the powers conferred on it by section 181 read with sub-sections (5), (6) and (7) of section 42 of the Electricity Act, 2003 (Central Act 36 of 2003) and all other powers enabling it in this behalf, the Tamil Nadu Electricity Regulatory Commission makes the following amendment to the Principal Regulations.

**1. Short Title and Commencement.-**

(a) These Regulations may be called the “**Regulations for Consumer Grievance Redressal Forum and Electricity Ombudsman (Amending Regulations) 2011**”;

(b) They shall come into force on the date of their publication in the Tamil Nadu Government Gazette.

**2. Amendment of Regulation 10 of the Principal Regulations.-**

For sub-regulation (2) of regulation 10 of the Principal Regulations, the following sub-regulation shall be substituted, namely:-

*“(2) The minimum age of the person to be considered for appointment as Electricity Ombudsman shall be 50 years.”*

### **3. Amendment of Regulation 13 of the Principal Regulations.-**

For Regulation 13 of the Principal Regulations, the following Regulations shall be substituted, namely:-

*“13. The Electricity Ombudsman appointed / designated should be a person with ability, integrity, enjoying high reputation and should have qualification in electrical engineering with experience in electricity sector. Experience in various wings of distribution utility and knowledge of law would be an additional qualification”*

**(By order of the Commission)**

**Secretary  
Tamil Nadu Electricity Regulatory Commission**